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Mail Stop AMENDMENT
 Commissioner for Patents
 P. O. Box 1450
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Date: January 19, 2005Name: Jacqueline Wilson

Signature:

Re: Patent Application for:
"System and Method for Managing a Plurality of Calls"
 Serial No. 09/829,059
 Attorney Docket No. P14682-US1

Dear Sir or Madam:

Enclosed for filing please find the following items relating to the above-identified application:

- (1) Transmittal Letter (1 page)
- (2) Response under 37 C.F.R §1.111 (9 pages)
- (3) Replacement Abstract (1 page)

There is an additional fee for this filing. The commissioner is hereby authorized to charge payment of any additional filing fees required associated with this communication or credit any overpayment to Deposit Account No. 50-1379.

If you have any questions or comments concerning this matter, please feel free to contact the undersigned at 972-583-8656.

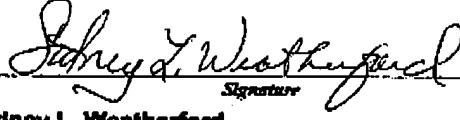
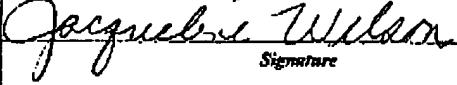
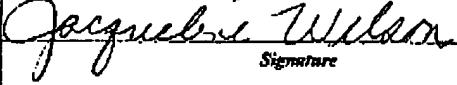
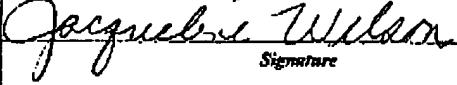
Sincerely,

Sidney L. Weatherford
 Intellectual Property Counsel

SLW/jw

Ericsson Inc.
 6300 Legacy Drive



AMENDMENT TRANSMITTAL LETTER (Large Entity)				Docket No. P14682-US1											
Applicant(s): Edurado T. Sanchez, et al.															
Application No. 09/829,059	Filing Date April 9, 2001	Examiner Kwang Bin Yao	Customer No. 27045	Group Art Unit 2667	Confirmation No. 8341										
Invention: System and Method for Managing a Plurality of Calls															
COMMISSIONER FOR PATENTS:															
Transmitted herewith is an amendment in the above-identified application.															
The fee has been calculated and is transmitted as shown below.															
CLAIMS AS AMENDED															
TOTAL CLAIMS	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE										
INDEP. CLAIMS	3	20 =	2	x 50.00	\$100.00										
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00										
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$100.00										
<p><input type="checkbox"/> No additional fee is required for amendment.</p> <p><input checked="" type="checkbox"/> Please charge Deposit Account No. 50-1379 in the amount of \$100.00</p> <p><input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed.</p> <p><input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 50-1379</p> <p><input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16.</p> <p><input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.</p>															
 <u>Sidney L. Weatherford</u> <u>Signature</u>															
Dated: January 19, 2005															
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2" style="padding: 5px; text-align: center;">Certificate of Mailing or Transmission</td> </tr> <tr> <td colspan="2" style="padding: 5px; text-align: center;">I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for First class or Express Mail in an envelope addressed to Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, or being electronically transmitted to the USPTO, on the date indicated below.</td> </tr> <tr> <td colspan="2" style="padding: 5px; text-align: center;">  <u>Jacqueline Wilson</u> <u>Signature</u> </td> </tr> <tr> <td colspan="2" style="padding: 5px; text-align: center;">Jacqueline Wilson 01/19/2005</td> </tr> <tr> <td colspan="2" style="padding: 5px; text-align: center;">Depositor's Name and Date</td> </tr> </table>						Certificate of Mailing or Transmission		I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for First class or Express Mail in an envelope addressed to Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, or being electronically transmitted to the USPTO, on the date indicated below.		 <u>Jacqueline Wilson</u> <u>Signature</u>		Jacqueline Wilson 01/19/2005		Depositor's Name and Date	
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 <u>Jacqueline Wilson</u> <u>Signature</u>															
Jacqueline Wilson 01/19/2005															
Depositor's Name and Date															
CC:															

AMENDMENT TRANSMITTAL LETTER (Large Entity)

Applicant(s): Edurado T. Sanchez, et al.

Docket No.
P14882-US1

Application No.	Filing Date	Examiner	Customer No.	Group Art Unit	Confirmation No.
09/829,059	April 9, 2001	Kwang Bin Yao	27045	2867	8341

Invention: System and Method for Managing a Plurality of Calls

COMMISSIONER FOR PATENTS:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	22 -	20 =	2	x \$0.00	\$100.00
INDEP. CLAIMS	3 -	3 =	0	x \$200.0	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$100.00

No additional fee is required for amendment.

Please charge Deposit Account No. 50-1379 in the amount of \$100.00

A check in the amount of to cover the filing fee is enclosed.

The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 50-1379

Any additional filing fees required under 37 C.F.R. 1.16.

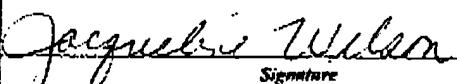
Any patent application processing fees under 37 CFR 1.17.



Signature

Dated: January 19, 2005

Sidney L. Weatherford
Reg No. 45,602Ericsson Inc.
6300 Legacy Drive, M/S EVR 1-C-11
Plano, TX 75024

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Jacqueline Wilson	01/19/2005
Depositor's Name and Date	

CC:

P11LARGE/REV07

Appl. No. 09/829,059
 Amdt. Dated January 19, 2005
 Reply to Office action of October 21, 2004
 Attorney Docket No. P14682-US1
 EUS/J/P/05-3009

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Edurado T. Sanchez, et al.	§	Group Art Unit:	2667
Serial No:	09/829,059	§	Examiner:	Kwang Bin Yao
Filed:	April 9, 2001	§	Confirmation No:	8341
		§		

Attorney Docket No: P14682-US1
 Customer No.: 27045

For: System and Method for Managing a Plurality of Calls

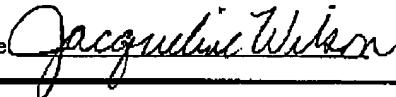
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Date: January 19, 2005

Name: Jacqueline Wilson

Signature



Dear Examiner:

REPLY UNDER 37 C.F.R §1.111

In response to the Office action of October 21, 2004, the Applicant [the Applicants (or collectively "the Applicant")) submits the following amendments and remarks.

The Specification has been amended and begins on page 2 of this paper.

Please cancel Claims 1-6, 8 and 13 without prejudice.

Claims 7, 9 and 18 have been amended and the Listing of Claims begins on page 3 of this paper.

Remarks/Arguments begin on page 8 of this paper.